Tufts Health Plan Medicare Advantage (HMO) Member Dental Claim Form



(please complete one form per provider)

a Point32Health company

INSTRUCTIONS

- 1. You may need your dental provider to assist and supply information in completing this form, including the procedure code(s). Please also refer to the Member Claim Form Help Sheet for additional information.
- 2. To request reimbursement for dental services provided, please submit the following to the address listed at the end of this form (any missing information may result in delay or denial of the request):
 - a. This completed and signed claim form.
 - b. Proof of services rendered.
 - c. Proof of payment for the services being requested for reimbursement.
- 3. Reimbursement will be sent to the member at the address Tufts Health Plan has on record. If you believe your address is different than the address of record, please call Member Services at 1-800-701-9000 (HMO) (TTY: 711).
- 4. Retain a copy of all receipts and documentation for your records.

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				MEMBER	INFORMATION			
Member ID #				Date of Birth (MM/DD/YYYY)				
Member's Last Name			First Name			Middle Initial		
				CLAIM IN	IFORMATION			
			ng where treatment received		Telephone Number		Tax ID Number or National Provider Identifier (NPI)	
Address of Denta	l Provider				Yes, answer to the lin what count lin what langu	to the next sec	ction questions: tient seen? oill written?	?
Date(s) of Service	e for each	Procedure Codes for each service provided (if known		Procedure I (e.g., office X-rays)	Descriptions visit, dental cleaning, dental		Tooth Number (if known)	Amount Paid
/ /		•	•					\$
/ /								\$
/ /								\$
/ /								\$
/ /								\$
/ /								\$
						Total a	mount naid	\$

Attach another sheet if more services are reported.

I attest that the above information is true and accurate and that the services were received and paid for in the amount requested as indicated above. I acknowledge that if any information on this form is misleading or fraudulent my coverage may be canceled and I may be subject to criminal and/or civil penalties for false healthcare claims. I also understand that Tufts Health Plan may request any additional information it deems necessary to verify that services were received and payment was made.					
Printed Name	Signature	Date			

Please submit this form and all documentation to:

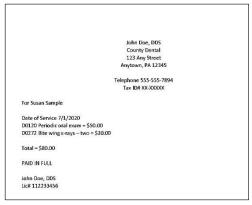
Member or Personal Representative signature is required.

Dental Claims Processing Center PO Box 211424 Eagan, MN 55121

MEMBER CLAIM FORM HELP SHEET

FIELD NAME	DESCRIPTION		
Member's ID #	Client ID #, found on the front of the ID card.		
Member's Name	Last and First Names and Middle Initial of member who received services.		
Member's Date of Birth	Date of birth: MM/DD/YYYY		
Provider's Name, Address, Telephone Number, Tax ID number, or National Provider Identifier (NPI)	A dental provider includes, but is not limited to, general dentist, periodontist, and oral surgeon.		
In what setting did the patient receive treatment?	Most dental services are received in an office.		
If services were rendered outside of the U.S.	If applicable, indicate in what country services were provided, in what language (if not English) the bill and proof of payment were written, and in what currency the bill was paid.		
Date(s) of Service	The date(s) the services were provided to the patient.		
Procedures, Services, or Supplies Provided	Provide a procedure code (if known) and detailed description (e.g., office visit, dental cleaning, dental X-ray).		
Total Amount Paid	Total amount for which you are requesting reimbursement.		
Proof of Service(s)	A document that demonstrates the service was actually rendered, listing date(s) of service, service(s) provided, and dollar amounts paid.		
Proof of Payment	A document that demonstrates payment made by the member was received by the provider of service. Examples include: The front and back of the canceled check written to the provider or the bank encoded front of the check written to the provider; a credit card statement or receipt; a statement from the provider on the provider's letterhead with authorized signature indicating payment was made; a receipt for purchased items with the provider's name and address preprinted on the receipt with items listed and amount paid.		

PROOF OF SERVICE AND PROOF OF PAYMENT EXAMPLES



This example demonstrates both proof of payment and proof of service.



This example demonstrates proof of payment.