TUFTS Health Plan

a Point32Health company

2024 Tufts Medicare Preferred Individual Enrollment Request Form

Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan.

To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

Important: To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

When do I use this form?

You can join a plan:

- Between October 15–December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit **Medicare.gov** to learn more about when you can sign up for a plan.

What do I need to complete this form?

- Your Medicare number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional—you can't be denied coverage because you don't fill them out.

Reminders:

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

What happens next?

Send your completed and signed form to:

Tufts Health Plan Medicare Preferred
P.O. Box 483
Canton, MA 02021-9936

Once they process your request to join, they'll contact you.

How do I get help with this form?

Call Tufts Health Plan Medicare Preferred at **1-877-409-3499 (TTY: 711)**.

Or, call Medicare at **1-800-MEDICARE (1-800-633-4227**). TTY users can call 1-877-486-2048.

En español: Llame a Tufts Health Plan Medicare Preferred al **1-877-409-3499 (TTY: 711)** o a Medicare gratis al **1-800-633-4227** y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., Social Security checks) may be considered your permanent residence address.

Section 1 All fields in this section are required (unless marked optional)

First name:

Middle initial: (optional)

Last name:

Title: (optional)

◯ Mr. ◯ Mrs. ◯ Ms.

Birth date: (mm/dd/yyyy)

Sex:

◯ M ◯ F

Primary phone number:

☐ This is a mobile number (optional)

Alternate phone number: (optional)

☐ This is a mobile number (optional)

We suggest providing your mobile number and email address so that we can provide the most timely information and updates.

Email address: (optional)

Permanent residence street address: (P.O. Box not allowed unless you do not have a permanent residence)

City:

State:

Zip code:

Mailing address, if different from your permanent address: (P.O. Box allowed)

City:

State:

Zip code:

Emergency contact: (optional)

Phone number: (optional)

Relationship to you: (optional)

SELECT THE PLAN YOU WANT TO JOIN

Requested effective date:
(mm/dd/yyyy; must be in the future)

The chart below shows available plans for each service area and standard monthly plan premiums (**in bold**). The chart also shows plan premiums with the Tufts Medicare Preferred Dental Option included (*in italics*). To enroll in the Tufts Medicare Preferred Dental Option, complete the *Optional Supplemental Benefit* section below.

HMO Tufts Medicare Preferred HMO Plans (H2256)

Barnstable, Bristol, Middlesex, Norfolk, and Plymouth Counties	Plan Premium	*W/ Dental Option*
○ HMO Saver Rx	**$0/month**	*$21.50*
○ HMO Smart Saver Rx	**$0/month**	*N/A*
○ HMO Basic Rx	**$51/month**	*$72.50*
○ HMO Value No Rx	**$103/month**	*$124.50*
○ HMO Value Rx	**$159/month**	*$180.50*
○ HMO Prime No Rx	**$133/month**	*$164*
○ HMO Prime Rx	**$186/month**	*$217*
○ HMO Prime Rx Plus	**$220/month**	*$251*

Hampden and Hampshire Counties	Plan Premium	*W/Dental Option*
○ HMO Saver Rx	**$0/month**	*$21.50*
○ HMO Smart Saver Rx	**$0/month**	*N/A*
○ HMO Basic Rx	**$40/month**	*$61.50*
○ HMO Value Rx	**$89/month**	*$110.50*
○ HMO Prime Rx	**$109/month**	*$140*
○ HMO Prime Rx Plus	**$129/month**	*$160*

Essex and Suffolk Counties	Plan Premium	*W/ Dental Option*
○ HMO Saver Rx	**$0/month**	*$21.50*
○ HMO Smart Saver Rx	**$0/month**	*N/A*
○ HMO Basic No Rx	**$28/month**	*$49.50*
○ HMO Basic Rx	**$61/month**	*$82.50*
○ HMO Value No Rx	**$123/month**	*$144.50*
○ HMO Value Rx	**$181/month**	*$202.50*
○ HMO Prime No Rx	**$156/month**	*$187*
○ HMO Prime Rx	**$216/month**	*$247*
○ HMO Prime Rx Plus	**$248/month**	*$279*

Worcester County	Plan Premium	*W/Dental Option*
○ HMO Saver Rx	**$0/month**	*$21.50*
○ HMO Smart Saver Rx	**$0/month**	*N/A*
○ HMO Basic No Rx	**$20/month**	*$41.50*
○ HMO Basic Rx	**$43/month**	*$64.50*
○ HMO Value No Rx	**$112/month**	*$133.50*
○ HMO Value Rx	**$166/month**	*$187.50*
○ HMO Prime No Rx	**$152/month**	*$183*
○ HMO Prime Rx	**$196/month**	*$227*

OPTIONAL SUPPLEMENTAL BENEFIT: Tufts Medicare Preferred Dental Option

The Tufts Medicare Preferred Dental Option can only be elected along with a medical plan. The Tufts Medicare Preferred Dental Option is **$21.50 per month** for *HMO Saver Rx*, *HMO Basic Rx*, *HMO Basic No Rx, HMO Value Rx, and HMO Value No Rx* plans. The Tufts Medicare Preferred Dental Option is **$31 per month** for *HMO Prime Rx, HMO Prime Rx Plus,* and *HMO Prime No Rx* plans. The Tufts Medicare Preferred Dental Option is **NOT available for the *HMO Smart Saver Rx* plan**. The chart above shows plan premiums with the Tufts Medicare Preferred Dental Option included (*in italics*).

☐ **Yes, I would like to add the Tufts Medicare Preferred Dental Option.**

PPO Tufts Medicare Preferred Access PPO (H9907)

Bristol, Essex, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester Counties	Plan Premium
○ Tufts Medicare Preferred Access PPO	**$0/month**

YOUR MEDICARE INFORMATION

Please take out your red, white, and blue Medicare card to complete this section.

- Fill out this information as it appears on your Medicare card.
- **Or** attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

Name: (as it appears on your Medicare card; optional)

Medicare number:

Is entitled to:

HOSPITAL (Part A) Effective date: (optional; mm/dd/yyyy)

MEDICAL (Part B)

ANSWER THESE IMPORTANT QUESTIONS

◯ **Yes**
◯ **No**

1. Will you have other prescription drug coverage (like VA, TRICARE) in addition to Tufts Health Plan Medicare Preferred? **If yes,** please list your other coverage and your member and group numbers for this coverage.

Name of other coverage:

Member number for this coverage:

Group number for this coverage:

◯ **Yes**
◯ **No**

2. OPTIONAL: Are you a resident in a long-term care facility, such as a nursing home?
If yes, please provide the following information and see question 5 on the following page.

Name of institution:

Phone number:

Street address:

City:

State:

Zip code:

◯ **Yes**
◯ **No**

3. OPTIONAL: Are you enrolled in your State Medicaid program? (In Massachusetts, this is called "MassHealth.")
If yes, please provide your Medicaid number.

Medicaid (MassHealth) number:

PLEASE SELECT ELIGIBILITY FOR ENROLLMENT PERIOD

Typically, you may enroll in a Medicare Advantage plan only during the Annual Enrollment Period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period. Please read the following statements carefully and check the box if the statement applies to you (check all that apply). By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

☐ **1.** Annual Enrollment Period (AEP). Your plan effective date will be January 1.

☐ **2.** I am new to Medicare.

☐ **3.** I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP) from January 1 through March 31.

☐ **4.** I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me.

I moved on: (mm/dd/yyyy) _____

☐ **5.** I am moving into, live in, or recently moved out of a long-term care facility (for example, a nursing home or long-term care facility). If you currently reside in a long-term care facility, please answer question 2 on the previous page.

I moved on: (mm/dd/yyyy) _____

☐ **6.** I am leaving employer or union coverage.

I will leave this coverage on: (mm/dd/yyyy) _____

☐ **7.** I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid).

I had this change on: (mm/dd/yyyy) _____

☐ **8.** I recently had a change in my *Extra Help* paying for Medicare prescription drug coverage (newly got *Extra Help*, had a change in the level of *Extra Help,* or lost *Extra Help*).

I had this change on: (mm/dd/yyyy) _____

☐ **9.** I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get *Extra Help* paying for my Medicare prescription drug coverage, but I haven't had a change.

☐ **10.** I recently returned to the United States after living permanently outside of the U.S.

I returned to the U.S. on: (mm/dd/yyyy) _____

☐ **11.** I recently obtained lawful presence in the United States.

I got this status on: (mm/dd/yyyy) _____

☐ **12.** I recently was released from incarceration.

I was released on: (mm/dd/yyyy) _____

☐ **13.** I recently left a PACE program.

I left this program on: (mm/dd/yyyy)

☐ **14.** I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's).

I lost my drug coverage on: (mm/dd/yyyy)

☐ **15.** I belong to a pharmacy assistance program provided by my state.

☐ **16.** My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.

☐ **17.** I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan.

My enrollment in that plan started on: (mm/dd/yyyy)

☐ **18.** I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan.

I was disenrolled from this SNP on: (mm/dd/yyyy)

☐ **19.** I was affected by a weather-related emergency or major disaster as declared by the Federal Emergency Management Agency (FEMA). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.

☐ Other reason: (please describe Special Election Period)

If none of these statements apply to you or you're not sure, *please contact Tufts Health Plan Medicare Preferred at* ***1-877-409-3499 (TTY: 711)*** *to see if you are eligible to enroll. We are open 8 a.m.–8 p.m., 7 days a week (Mon.–Fri. from Apr. 1–Sept. 30).*

Important Read and sign below:

- I must keep both Hospital (Part A) and Medical (Part B) to stay in Tufts Health Plan Medicare Preferred.
- By joining this Medicare Advantage Plan, I acknowledge that Tufts Health Plan Medicare Preferred will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below). Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time—and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- I understand that when my Tufts Health Plan Medicare Preferred coverage begins, I must get all of my medical and prescription drug benefits from Tufts Health Plan Medicare Preferred. Benefits and services provided by Tufts Health Plan Medicare Preferred and contained in my Tufts Health Plan Medicare Preferred "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Tufts Health Plan Medicare Preferred will pay for benefits or services that are not covered.
- **For HMO plans:** I understand that I must choose a primary care physician (PCP) and get a referral before seeing a specialist within my PCP's referral circle. If I obtain routine care from providers outside my PCP's referral circle neither Medicare nor Tufts Health Plan Medicare Preferred will be responsible for the cost.
- Dental benefits for members of Tufts Health Plan Medicare Preferred HMO plans are administered by Dominion Dental Services, Inc. For questions regarding your benefits or provider network, please contact Member Services.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
  1) This person is authorized under State law to complete this enrollment, and
  2) Documentation of this authority is available upon request by Medicare.

Signature: _____ **Today's date:** (mm/dd/yyyy) _____

If you're the authorized representative, sign above and fill out these fields.

Full name:

Street address:

City: State: Zip code:

Phone number:

Relationship to Enrollee:

Section 2 All fields in this section are optional

Answering these questions is your choice. You can't be denied coverage because you don't fill them out.

Are you of Hispanic, Latino/a, or Spanish origin? Select all that apply.

- ☐ No, not of Hispanic, Latino/a, or Spanish origin
- ☐ Yes, Mexican, Mexican American, Chicano/a
- ☐ Yes, Puerto Rican
- ☐ Yes, Cuban
- ☐ Yes, another Hispanic, Latino/a, or Spanish origin
- ☐ I choose not to answer

What's your race? Select all that apply.

- ☐ American Indian or Alaska Native

Asian:

- ☐ Asian Indian
- ☐ Chinese
- ☐ Filipino
- ☐ Japanese
- ☐ Korean
- ☐ Vietnamese
- ☐ Other Asian

- ☐ Black or African American

Native Hawaiian and Pacific Islander:

- ☐ Guamanian or Chamorro
- ☐ Native Hawaiian
- ☐ Samoan
- ☐ Other Pacific Islander

- ☐ White
- ☐ I choose not to answer

Preferred written language:

Preferred spoken language:

Select one if you want us to send you information in an accessible format:

◯ Braille ◯ Large print ◯ Audio CD

*Please contact Tufts Health Plan Medicare Preferred at **1-877-409-3499 (TTY: 711)** if you need information in an accessible format or language other than what is listed above. Our office hours are 7 days a week, 8 a.m.–8 p.m., 7 days a week (Mon.–Fri. from Apr. 1–Sept. 30).*

List your primary care physician (PCP):

Are you a current patient?

◯ Yes ◯ No

For HMO plans: Please choose a Tufts Medicare Preferred HMO-contracted primary care physician (PCP). If you don't list a PCP here, we will automatically assign one to you. You can change your PCP at any time after you enroll.
For PPO plans: As a member of our plan, you do not have to choose a PCP. However, we strongly encourage you to choose one.

PAYING YOUR PLAN PREMIUM

You can pay your monthly plan premium (including any late enrollment penalty* that you currently have or may owe) by mail or Electronic Funds Transfer (EFT) each month. You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month.

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. DON'T pay Tufts Health Plan Medicare Preferred the Part D-IRMAA.

If you don't select a payment option, you will get a bill each month.

For plans with a $0 premium: If you currently owe a late enrollment penalty* or have selected the optional supplemental dental benefit, we need to know how you prefer to pay it. You can pay by mail or Electronic Funds Transfer (EFT) each month. You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month. **If you do not owe a late enrollment penalty* or have not selected the optional supplemental dental benefit, a payment option is not required**.

*For more information on the late enrollment penalty, visit **thpmp.org/LEP.**

Please select a premium payment option:

◯ Get a bill each month.

◯ Electronic Funds Transfer (EFT) from your bank account each month.

(If this option is selected, an *EFT Authorization Form* will be mailed to you. Please continue to pay your monthly premium until we notify you of your enrollment in the EFT program.)

◯ Automatic deduction from your monthly Social Security benefit check.

◯ Automatic deduction from your monthly Railroad Retirement Board (RRB) benefit check.

The Social Security/RRB deduction may take two or more months to begin. There may be a delay in withholding your premium due to the Social Security Administration's monthly processing schedule, as the start date of premium withholding cannot be retroactive. If there is a delay, you will be billed directly for the first 1–2 months until your premium is deducted from your Social Security or RRB benefit check. You are responsible for paying all premiums due until premium withholding begins. If you do not pay your premium for the month(s) before premium withholding begins, you may be disenrolled from Tufts Health Plan Medicare Preferred. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.

OFFICE/BROKER USE ONLY

Name of staff member/agent/broker, if assisted in enrollment: (please print)

Agent NPN:

Agency Name:

Date application received: (mm/dd/yyyy)

Effective date of coverage: (mm/dd/yyyy)

Plan ID#:

Tufts Medicare Preferred HMO (H2256)

Barnstable, Bristol, Middlesex, Norfolk, and Plymouth Counties		Hampden and Hampshire Counties		Essex and Suffolk Counties		Worcester County	
◯ Saver Rx	**028/000**	◯ Saver Rx	**028/000**	◯ Saver Rx	**028/000**	◯ Saver Rx	**028/000**
◯ Basic Rx	**026/002**	◯ Basic Rx	**026/003**	◯ Basic No Rx	**042/000**	◯ Basic No Rx	**041/000**
◯ Value No Rx	**019/007**	◯ Value Rx	**018/008**	◯ Basic Rx	**026/001**	◯ Basic Rx	**036/000**
◯ Value Rx	**018/007**	◯ Prime Rx	**015/006**	◯ Value No Rx	**019/001**	◯ Value No Rx	**040/000**
◯ Prime No Rx	**016/002**	◯ Prime Rx Plus	**001/006**	◯ Value Rx	**018/001**	◯ Value Rx	**034/000**
◯ Prime Rx	**015/002**	◯ Smart Saver Rx	**046/000**	◯ Prime No Rx	**016/001**	◯ Prime No Rx	**039/000**
◯ Prime Rx Plus	**001/002**			◯ Prime Rx	**015/001**	◯ Prime Rx	**033/000**
◯ Smart Saver Rx	**046/000**			◯ Prime Rx Plus	**001/001**	◯ Smart Saver Rx	**046/000**
				◯ Smart Saver Rx	**046/000**		

Tufts Medicare Preferred Access PPO (H9907)

◯ Tufts Medicare Preferred Access PPO	**001**

Enrollment period:

☐ ICEP/IEP ☐ AEP ☐ OEP ☐ SEP (type:) ☐ Not eligible

PRIVACY ACT STATEMENT The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) or Prescription Drug Plans (PDP), improve care, and for the payment of Medicare benefits. Sections 1851 **of the Social Security Act and 42 CFR §§ 422.50, 422.60, 423.30 and 423.32 authorize the collection of this information. CMS may** use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

Tufts Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-701-9000 (HMO)/1-866-623-0172 (PPO) (TTY: 711).

TUFTS Health Plan

a Point32Health company

Form Approved
OMB# 0938-1421

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Someone who speaks English can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑 问。如果您需要此翻译服务，请致电 1-800-701-9000 (HMO)/1-866-623-0172 (PPO)。我们的中文工作人员很乐意帮助您。 这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯 服務。如需翻譯服務，請致電 1-800-701-9000 (HMO)/1-866-623-0172 (PPO)。我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-800-701-9000 (HMO)/1-866-623-0172 (PPO) sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí .

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-701-9000 (HMO)/1-866-623-0172 (PPO)번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على **1-800-701-9000 (HMO)/1-866-623-0172 (PPO)** . سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-701-9000 (HMO)/1-866-623-0172 (PPO) पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portugués: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-701-9000 (HMO)/1-866-623-0172 (PPO). Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、1-800-701-9000 (HMO)/1-866-623-0172 (PPO)にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサー ビスです。

Y0065_2023_138_C

Form CMS-10802
(Expires 12/31/25)